

FREQUENTLY ASKED PHONE QUESTIONS

Q: "But my doctor said he'd have to pull my teeth because they are so loose and I don't want to do that."

A: "We have been able to save a lot of teeth that other dentists wanted to extract. We have had great success in saving teeth that were to be extracted. There is nothing better than your own natural teeth. We can schedule a complimentary consultation for you."

Q: "I had x-rays a while ago. I don't want to take them again. Can't you look at those?"

A: "We can use them if they are not copies and they are less than 6 months old. The conditions of your mouth change rapidly, and in order to accurately diagnose you, we will need current x-rays."

Q: "How much more is the laser? I've been told by my Periodontist that it is expensive."

A: "The laser is comparable to the fee for conventional periodontal surgery. It is not more because it is new technology. Our fee has actually been less than some of the offices using the conventional technique."

Q: "How will I feel after the laser surgery?"

A: "You may experience some ache, throbbing or soreness. The doctor will prescribe some antibiotics and an anti-inflammatory to take care of any discomfort you may experience."

Q: "How many appointments will I need?"

A: "Usually two treatment visits and a couple of post-operative visits. The doctor will then prescribe visits with a hygienist every three months to keep up what he has started."

Q: "I only need a cleaning. That is all I have ever needed and had. Can the laser do "cleanings"?"

A: "Yes we do laser cleanings in the office. Our hygienist has been using the laser for almost 4 years now. I can schedule you with her. She's very gentle."

Q: "Will my insurance cover this?"

A: "We do not use any special codes because it is laser. We use the same codes that every office uses."

Q: "Do you offer financing?"

A: "We offer Care Credit Financing. It is a credit card for medical as well as dental services. It is easy to qualify for, and if you'd like, I can mail you an application."

Q: "How do I know this will work? I had surgery 4 years ago, and I now need it again."

A: "The doctor can answer all of your questions regarding treatment. We offer a complimentary consultation so you can have all of your questions answered. You can meet the doctor and staff and have a demonstration of the laser performed for you. The doctor sees consultations in the afternoon."

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